



**DOUGLAS POLICE DEPARTMENT**  
**INTERNAL AFFAIRS; COMPLAINT**  
**PROCEDURES**



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**PUBLIC NOTICE OF INTERNAL AFFAIRS COMPLAINT PROCEDURES**

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**\*\*\*\*PUBLIC NOTICE\*\*\*\***

**FROM**

**THE DOUGLAS POLICE DEPARTMENT REGARDING  
INTERNAL AFFAIRS COMPLAINTS**

1. It is the policy of the Douglas Police Department to investigate all complaints against the department and/or a member(s) of the department, regardless of the source of such complaints, through a regulated, fair, and impartial Internal Affairs Program.
2. If a person has such a complaint, it may be filed with the on-duty Supervisor, the Chief of Police, or the Lieutenant. A report on your complaint will be taken and investigated by an appropriate member of the department. You may be asked to provide a written statement.
3. You will receive the following information from the department:
  - a. Written verification of receipt of your complaint for processing;
  - b. Status notifications during the investigation and;
  - c. Notification at the end of the investigation and the results.

**CONTACT INFORMATION:**

Chief Nick L. Miglionico at 508-476-2709 ext.115 or [nmigs@douglas-ma.gov](mailto:nmigs@douglas-ma.gov)

Lieutenant Travis Gould at 508-476-2709 ext 127 or [tgould@douglas-ma.gov](mailto:tgould@douglas-ma.gov)

24-Hour Reporting: On-Duty Patrol Supervisor; 508-476-3333