



TOWN OF DOUGLAS
29 CHARLES STREET P.O. BOX 624
WATER/SEWER DEPARTMENT
DOUGLAS, MASSACHUSETTS 01516
Phone: (508) 476-2400 Fax: (508) 476-4012

Dear Douglas Water Customer,

The U.S. EPA published revisions to the Lead and Copper Rule that are intended to better protect communities from lead exposure risks and support efforts to remove lead from drinking water. All Public Water Systems, including the Douglas Water System, must complete an inventory of service lines connected to their distribution system, including the pipe material and other information for both the system-owned and customer-owned portions of the service line between the water main and a building.

We are working with our consultant, Tighe & Bond, Inc., to complete these activities and submit our inventory to the Massachusetts Department of Environmental Protection before the deadline of October 16, 2024.

The water service line to your residence/property has been identified as a potential location for vacuum excavation. **An initial round of vacuum excavation work is scheduled for Wednesday May 15 and Thursday, May 16, 2024.** This schedule may be adjusted based on weather and additional dates may be added for later in the Spring. Work will be conducted between the hours of 8:00am and 4:00pm. Additional dates may be added. This work will not affect the quality or availability of your water.

Vacuum excavations allow us to determine the pipe material and size of the Water Department owned portion of the service line. Excavations will only be done in areas of grass or landscaping and will include one or two holes, 12- to 18-inches in diameter. The top 2 to 4 inches of material will be removed and set aside and then vacuum excavation will be used to remove additional soil until the water line is exposed for inspection (typically at a depth of 4 to 5 feet). All material removed from the excavation will be returned, additional clean soil will be used as needed to return the area to the surrounding grade, leaving room for the top 2 to 4 inches of grass or landscaping material to be returned. You do not need to be present during this work, and it will be conducted at no cost to you.

For more information on the water service line inventory program please scan the QR code below or visit the Water Department's website here: <https://douglas-ma.gov/644/Lead-Service-Line-Inventory>

If you need assistance, contact Lee Bloniasz at the Water Department between 7:00 am and 3:30 pm at (508) 476-2400 or by email at Lbloniasz@douglas-ma.gov. Thank you for your cooperation.

Regards,

Robert Sullivan
System Manager
Douglas Water Department



SCAN ME!