



TOWN OF DOUGLAS

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August 23, 2012

Ms. Marcy L. Reed
President
National Grid, Massachusetts
40 Sylvan Road
Waltham, MA 02451

Dear Ms. Reed,

On behalf of the Board of Selectmen and the residents of the Town of Douglas, I would like to thank you for all of the work that National Grid has done in removing large numbers of dangerous branches and trees along our roadways over the last year. National Grid's response to our concerns following the difficulties encountered in last year's storms has been outstanding.

Our public safety officials have informed us of the superb cooperation and coordination that has developed with officials from National Grid over the last year.

I would also like to personally thank you for taking the time to meet with us in person last fall to listen to our concerns, and for your commitment to making sure those concerns were addressed. Your work in making the Town of Douglas a safer place is acknowledged and greatly appreciated.

Sincerely,

Timothy P. Bonin, Chairman

Cc: Senator Richard Moore
Representative Kevin Kuros
Representative Ryan Fattman
Chief Patrick Foley
Chief Kent Vinson
Robert Russell, Manager
Community Management/National Grid