



altus
dental™
Altus Dental Insurance Company, Inc.

Register today at
altusdental.com

Taking good care of your teeth and gums is an important part of keeping your whole body healthy.

When you register at altusdental.com, you can take charge of your oral health and:



Learn more about your Altus Dental plan



See if your dentist participates or locate a new one.



Understand the costs of dental care in your area



See how you've used your dental benefits this year



Go "green" by registering for paperless communications



Get tips to keep your smile healthy

Registering at our site is easy. Follow these steps:

1

Go to altusdental.com to launch our new site

2

Under "Log In To Your Account," click on "Click Here to Register"

3

Click on "Member with Coverage"

4

Enter the subscriber's information



Once you've registered, we'll occasionally send you e-mails with information and quick tips that make it easy to have a healthy smile.

Altus Dental Insurance Company, Inc.

We're just a clickaway!

Our web services provide the most immediate access to benefit and claims information. And you'll find email links throughout our website to connect you to a Customer Service Representative who can best answer your questions.

If you have not registered for our online services, be sure to do so today.

Here's just some of the information available to you and your eligible family members:

Keep Your Altus Dental ID Card Handy!
No matter how you choose to reach us, be sure you have your Altus Dental ID card handy. Whether you're registering for our web services or accessing our phone system, you must provide your identification number as it appears on your ID card.

Please Note:
To protect your privacy, we no longer accept Social Security numbers as a form of identification.

Time & Frequency

View a "summary of usage" for benefits with time and/or frequency limitations (e.g. how many cleanings you've had to date and the next time you're eligible for this service).

Claims

Look up the status of a claim, view claims paid for the last 18 months, or check the status of pre-treatment estimates.

ID Card

Instantly print a copy of your Altus Dental ID card.

Benefits & Eligibility

View a detailed summary of your benefits, including coverage levels and dates, verify your plan type, and confirm whether or not deductibles apply to a particular service.

Deductibles & Maximums

Confirm deductibles and maximum amounts, as well as remaining balances (e.g. Annual Maximums and Orthodontic Maximums).

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WELCOME John Doe [Log Out](#)

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Members Online

[View Certificate of Coverage](#) | [Print Full Summary](#)

Eligibility | Deductibles & Maximums | **Time & Frequency** | Benefits | Claims | ID Card | [Log Out](#)

Subscriber ID: 123456789 Group ID: 1234-5678
Name: JOHN DOE Group Name: EXAMPLE CORP
Address: 123 FAYKE ST. Coverage Type: Family
NORTH ATTLEBORO, MA 02760 Calendar Year: 01/01/2010 - 12/31/2010
Product Name: Altus Dental

Individual Deductible: 50.00 Family Deductible: 150.00

Below is a summary of your available maximums & deductibles for the current Plan Year
Please refer to the "Benefits" tab for complete coverage information.
Note: If you receive services from a non-participating dentist your out-of-pocket costs may be higher.

Member Name	Birth Date	Annual Maximum	Annual Deductible	Orthodontic Maximum
John Doe	01/05/1988			
Jane Doe	03/08/1987	\$1,200.00	\$50.00	Not Covered
Joe Doe	12/15/1990	\$0.00 Used	\$0.00 Applied	Not Covered
Roe Doe	05/27/1987	\$1,200.00 Remaining	\$50.00 Remaining	Not Covered

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Automated Phone & Customer Service Center

Available 24 hours a day, our automated phone system provides access to the same information available on the web. For more complex questions or issues, you can always reach one of our knowledgeable Customer Service Representatives at 1-877-223-0588.