

UNDERSTANDING YOUR ID CARD

Your member ID card includes useful information about your plan for both you and your providers. Always carry your member ID card with you and remember to present it to your healthcare providers during visits.

Your member ID number and group information

Covered members under your plan

Contact HPI Customer Service if you have any questions


Contact and claim submission information for your providers

ABC COMPANY

ID# HHZ010000


Group Z01

SMITH: THOMAS, NICOLE
WILLIAM, SAMANTHA, TYLER

 **HealthPlans, Inc.**

Prescription Plan Information

Medical Copays	
Preventive	\$5
Office Visit	\$5
Specialist	\$5

 **Harvard Pilgrim HealthCare**

Your prescription benefit information will appear here if you have a joint medical and prescription benefit card

If your plan includes copayments, they may appear here

Your primary provider network

Contact HPI Customer Service if you have any questions

Contact and claim submission information for your providers

Visit us online

Members	Network Access	Pharmacy
<p>For Questions or to Prioritize Services: Call 800-800-0000</p> <p>Failure to prioritize may result in a benefit reduction.</p> <p>Find a provider online or call Health Plans Member Services.</p>	<p>This area includes a description of how you may access your network.</p>	<p>For questions about your pharmacy benefit, call: Rx Benefits: Members: 800-800-0000 Pharmacists: 800-800-0000</p>
<p>Providers</p> <p>This area includes information for your providers about where they can submit claims in the area network.</p>	<p>This section includes information for your providers about where they can submit claims outside the area network.</p>	

Look here for your pharmacy benefit plan contact information

If your plan includes additional networks, their logos will appear here

Need a new member ID card?

Download a mobile card, print a temporary copy, or request a new one on your desktop or mobile device.



Have questions? Call HPI Customer Service at the phone number or website listed on the back of your member ID card.

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Your member ID card includes useful information about your plan for both you and your providers. Always carry your member ID card with you and remember to present it to your healthcare providers during visits.

Your member ID number and group information points to: **ABC COMPANY**
ID# HHZ010000
Group Z01

Covered members under your plan points to: **SMITH: THOMAS, NICOLE**
WILLIAM, SAMANTHA, TYLER

Prescription Plan Information points to: **Medical Copays**
Preventive \$\$
Office Visit \$\$
Specialist \$\$

Your prescription benefit information will appear here if you have a joint medical and prescription benefit card points to the Prescription Plan Information section.

If your plan includes copayments, they may appear here points to the Medical Copays section.

Your primary provider network points to the **UnitedHealthcare** logo.

Contact HPI Customer Service if you have any questions points to: **Members**
For Questions or to Pre-certify Services:
Call 800-800-0000
Failure to pre-certify may result in a benefit reduction.
Find a provider online or call Health Plans Member Services.

Contact and claim submission information for your providers points to: **Providers**
This area includes information for your providers about where they can submit claims in the area network.

Visit us online points to: **Network Access**
This area includes a description of how you may access your network.

Look here for your pharmacy benefit plan contact information points to: **Pharmacy**
For questions about your pharmacy benefit, call:
Rx Benefits:
Members: 800-800-0000
Pharmacists: 800-800-0000

If your plan includes additional networks, their logos will appear here points to the **UnitedHealthcare** logo.

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